

Station Surveys – June 2016

STATION	BOWDEN	
CRITERIA	SCORE (1 to 10)	COMMENTS
Appearance and Maintenance <ul style="list-style-type: none"> • Paintwork condition • Graffiti • Rubbish disposal • Cleanliness • Smells • Signage • Other 	7	Both café veranda and East side shelter need new paint. Some graffiti, mostly on northern shelter. Bins on both sides. Generally a clean environment, No smells. Station signs, timetables and line maps on both sides. Garden area reasonably well maintained.
Security, Safety and Lighting <ul style="list-style-type: none"> • Emergency call phone or button • Security cameras • Hidden areas • Oversight by neighbours • Underpass • Pedestrian gates • Lighting – Approaches • Lighting – Platform 	4	No emergency call phone or button and no visible security cameras. (cameras are hidden in the loudspeakers) A couple of areas hidden from public view behind the café (South side) and shelter (North side). No neighbours for any oversight to occur. Underpass: black paint to hide the graffiti, long, dark, dirty, rough and not at all inviting. (Photos 1 & 4) Pedestrian access; Boom gates on eastern side, zig zag fences on western side. Platform and station approaches lighting is fine.
Car and Bike Parking <ul style="list-style-type: none"> • No of Spaces per Mode • Asphalt or gravel? • Bike chain-up secure? 	4	No car parking around station. No bike parking. Some street parking. Otherwise you would have to encroach on some nearby retailer's car parks. Bike facilities; none provided. Fence could act as chain-up spot.
Disability Access <ul style="list-style-type: none"> • At Approaches • Ramps to platform • On platform 	7	Disability access on all approaches via ramps Wheelchair ramps on platforms to access the trains. (Photo 5)
Facilities <ul style="list-style-type: none"> • Toilets • Seats • Food • Shade and Rain Shelter • Loudspeakers • Ticket sale point 	5	Café "Loose Caboose", open 7days a week, 7-8am-4pm. Toilets on south side only: but in the privately run café. Minimal seating on south side: One bench only for 3-4 people, yet the heritage building can accommodate a lot more seating area. (Photo 6) . More seats on North side under a smaller, uglier shelter. Public announcement loudspeakers on both sides. No ticket sales at the station, the Café does not sell tickets.
Averaged Score	5.4	
Other Comments People commute between the train and the nearby tram stop on Port Road.		

Photo 1. Underpass



Photo 2. Cracked pavement



Photo 3. Announcements Box



Photo 4.
The underpass is darker than the photos suggest.

(Photo light levels are enhanced in the photo to better show interior detail).

Photo 5. The raised area is disability ramp for wheelchair access to the trains – NO shelter where it is most convenient for the disabled to wait.



Photo 6. Heritage Building; Currently contains a popular café.
Could easily accommodate a lot more seating under this shelter space.



Photo 7. Not as good a shelter on the opposite side. Graffiti quite evident.

