STATION	WEST CROYDON	
CRITERIA	SCORE (1 to 10)	COMMENTS
Appearance and Maintenance Paintwork condition Graffiti Rubbish disposal Cleanliness Smells Signage Other	5	Good appearance, virtually no graffiti. New style square bins. In general a very clean environment; no smells. Station signs but no timetables. Train direction signs inside the shelters. Surface: pavers lay evenly. Planters on platform fences.
Security, Safety and Lighting Emergency call phone or button Security cameras Hidden areas Oversight by neighbours Underpass Pedestrian gates Lighting – Approaches Lighting – Platform	4	No emergency call facilities and no visible security cameras. Impossible to see the platform from the ramp. There is some oversight of platform from neighbouring houses. The underpass is painted white; fairly short distance between platforms so there is plenty of light during the day; Still wet after rain: may have some problems with drainage. No pedestrian gates: the underpass is used instead. LED lights, solar powered.
 Car and Bike Parking No of Spaces per Mode Asphalt or gravel? Bike chain-up secure? 	4	Asphalted parking lot on East side; otherwise on street parking only. No bike lock up facilities.
Disability Access At Approaches Ramps to platform On platform	3	Edges of ramp are not safe for pedestrians. Witnessed a person tripping over, a disabled person or child may, too. There is a height difference between the edge of the ramp and the pavement. Needs yellow/black warning line to show this. Platform reached by ramps. Disability ramps on the platform are not under a shelter.
Facilities Toilets Seats Food Shade and Rain Shelter Loudspeakers Ticket sale point	3	No toilets. The shelters are small, considering the amount of platform available they could easily be deeper and wider. Only one disabled seating area under the shelter. 1 café 50 plus metres away, open Wed-Sun 10am-3pm. Loudspeakers abundant. No ticket sale point.
Averaged Score	3.8	

Other comments:

A sign informs that the landscape garden is maintained by Rosetta Street Greening Volunteers.

All in all of acceptable standard. A historical picture (Photo 6) on the East side platform shows there are now

All in all of acceptable standard. A historical picture (**Photo 6**) on the East side platform shows there are now less amenities at the station than 100 years ago. Amenities in the area: Subway and other cafés along nearby Port Road.

Photo 1. There is housing on the streets on both sides of the platform



Photo 2. No shops or other services directly adjacent to this station



Photo 3. Wheelchair ramp –No shelter where it is most convenient for the disabled to wait.



Photo 4. Down to underpass. Towards the platform (upper ramp). The street is at the left.



Photo 5. Underpass



Photo 6. This historic building no longer exists.

