

Station Surveys – June 2016

STATION	<b>CHELTENHAM</b>	
CRITERIA	SCORE (1 to 10)	COMMENTS
<b>Appearance and Maintenance</b> <ul style="list-style-type: none"> <li>• Paintwork condition</li> <li>• Graffiti</li> <li>• Rubbish disposal</li> <li>• Cleanliness</li> <li>• Smells</li> <li>• Signage</li> <li>• Other</li> </ul>	<b>3</b>	Station is quite clean in appearance and from graffiti; rubbish disposal is old style (round bins) but adequate. There are no smells. Whole surface of platform is rough. Re-painting was a rough job with a lot of paint spilled on the ground. Graffiti on station sign, timetables.
<b>Security, Safety and Lighting</b> <ul style="list-style-type: none"> <li>• Emergency call phone or button</li> <li>• Security cameras</li> <li>• Hidden areas</li> <li>• Oversight by neighbours</li> <li>• Underpass</li> <li>• Pedestrian gates</li> <li>• Lighting – Approaches</li> <li>• Lighting – Platform</li> </ul>	<b>3.5</b>	Oversight by neighbours may curb the existence of hidden areas (around and behind shelter). No emergency call phone or button and no visible security cameras. No pedestrian gates: zig-zag barriers fencing instead. Lighting at approaches and on platforms.
<b>Car and Bike Parking</b> <ul style="list-style-type: none"> <li>• No of Spaces per Mode</li> <li>• Asphalt or gravel?</li> <li>• Bike chain-up secure?</li> </ul>	<b>4</b>	Parking for 14 cars on West side and 10 on the East side. Surface is asphalt. No bike lockers or chain-up secure.
<b>Disability Access</b> <ul style="list-style-type: none"> <li>• At Approaches</li> <li>• Ramps to platform</li> <li>• On platform</li> </ul>	<b>4</b>	Disability access at approaches. Ramps to platforms are not too steep. Platform is level with train past the shelter. Commuter access only from one end of the platform.
<b>Facilities</b> <ul style="list-style-type: none"> <li>• Toilets</li> <li>• Seats</li> <li>• Food</li> <li>• Shade and Rain Shelter</li> <li>• Loudspeakers</li> <li>• Ticket sale point</li> </ul>	<b>2.5</b>	Small, older shelters. The space between the shelter and the edge of the platform is quite narrow. Seats can accommodate 8 people per side, under shelter. Seats are old. No toilets, or food outlets, or ticket sale point. There are loudspeakers, but not loud enough.
<b>Averaged Score</b>	<b>3.4</b>	
<b>Other Comments:</b> Cheltenham Community Centre is on opposite corner. Opening times not known. Street landscape is fine.		

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**Photo 1.**



**Photo 2.**

**Very Basic Shelter, smaller than it looks in the picture.**



**Photo 3.**



**Photo 4.**



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**Photo 5.**



**Photo 6.**

