

Station Surveys – Outer Harbor Line – June 2016

STATION	<b>NORTH HAVEN</b>	
CRITERIA	SCORE (1 to 10)	COMMENTS
<b>Appearance and Maintenance</b> <ul style="list-style-type: none"> <li>• Paintwork condition</li> <li>• Graffiti</li> <li>• Rubbish disposal</li> <li>• Cleanliness</li> <li>• Smells</li> <li>• Signage</li> <li>• Other</li> </ul>	2	Graffiti on timetable sign, other signs, and on ground. Sign painted out on front but information on rear is inaccessible as very close to fence. No smells. Generally clean
<b>Security, Safety and Lighting</b> <ul style="list-style-type: none"> <li>• Emergency call phone or button</li> <li>• Security cameras</li> <li>• Hidden areas</li> <li>• Oversight by neighbours</li> <li>• Underpass</li> <li>• Pedestrian gates</li> <li>• Lighting – Approaches</li> <li>• Lighting – Platform</li> </ul>	3	No phone evident No cameras evident Limited oversight of the eastern car park by neighbours. Some of the approach on the northern walkway is hidden from view of neighbours. Generally the platform is not readily visible. Adequate Adequate
<b>Car and Bike Parking</b> <ul style="list-style-type: none"> <li>• No of Spaces per Mode</li> <li>• Asphalt or gravel?</li> <li>• Bike chain-up secure?</li> </ul>	7	10 car parks each on western and eastern sides, with one each disability parking. Bike rack available on platform. However, only evidence of bike use is a bike lock on the fence by the car park. <b>(Photo 8)</b>
<b>Disability Access</b> <ul style="list-style-type: none"> <li>• At Approaches</li> <li>• Ramps to platform</li> <li>• On platform</li> </ul>	4	Tree root has broken up the asphalt on approach from the western disabled park. Ramp gradients appear to be steep. Eastern car park access to platform is across the tracks. Spacing between asphalt and rail track seems excessive.
<b>Facilities</b> <ul style="list-style-type: none"> <li>• Toilets</li> <li>• Seats</li> <li>• Food</li> <li>• Shade and Rain Shelter</li> <li>• Other</li> </ul>	3	No toilets Seating adequate. No other amenities Shelter is basic but does allow for wheelchair.
<b>Averaged Score</b>	<b>3.8</b>	
<b>Other Comments</b> <u>Comments from Users</u> The train is always on time as this station is only one stop from Outer Harbor terminus. There are often no seats available during at 8.30 am or from 3.30 to 3.00 pm due to the number of school children who use the train from Le Fevre or Port Adelaide stations. Trains are 3 cars only but may need a 4 <sup>th</sup> car at these times. Little evidence of violent activity witnessed, but this person avoids night use of the train.		

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**Photo 1.**



**Photo 2.**



**Photo 3.**



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Photo 4.



Photo 5.



Photo 6.



Photo 7.





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Photo 8.



Photo 9.



Photo 10.



Photo 11.

