

Station Surveys – June 2016

STATION	EAST GRANGE	
CRITERIA	SCORE (1 to 10)	COMMENTS
Appearance and Maintenance <ul style="list-style-type: none"> • Paintwork condition • Graffiti • Rubbish disposal • Cleanliness • Smells • Signage • Other 	3	Station convenient for occupants of residential area, Landscaped on South side. Paintwork is of fairly good standard. Adequate cleanliness, no graffiti and no smells. One rubbish disposal (round bin). Station sign and timetables, but timetables are hard to read as plastic cover sheets are opaque and need replacing. (Photo 10)
Security, Safety and Lighting <ul style="list-style-type: none"> • Emergency call phone or button • Security cameras • Hidden areas • Oversight by neighbours • Underpass • Pedestrian gates • Lighting – Approaches • Lighting – Platform 	4	No emergency call phone or button and no obvious security cameras, but the station has no hidden areas and good oversight by neighbours. No pedestrian gates: zig-zag fencing that is very narrow and that disabled would find difficult to use. Lighting at approaches are street lights; on platform: LED lights, solar powered.
Car and Bike Parking <ul style="list-style-type: none"> • No of Spaces per Mode • Asphalt or gravel? • Bike chain-up secure? 	3	Only 3 parking lots on South side approx. 50m away and may not be for commuter use, but for residents only. Otherwise: on-street parking only. (Photo 1) . No bike lockers or secure chain up.
Disability Access <ul style="list-style-type: none"> • At Approaches • Ramps to platform • On platform 	3.5	Disability access on North side is very poor. On South side is a paved, gently sloping ramp from street level to platform, but quite long. (Photo 7) Ramps to platform on North side is an appalling, small, steep ramp to zig-zag barriers; the edge has a step where it meets the road; uneven and lopsided. South side: see above. (Photo 9) Ramp on platform.
Facilities <ul style="list-style-type: none"> • Toilets • Seats • Food • Shade and Rain Shelter • Loudspeakers • Ticket sale point 	4	Shelter is solid panel (shade, rain and wind) .Approx. 12 people can sit under it, but it has no disabled seat. There is an announcement button, but not clear if loudspeakers are working. No toilets or food facilities and no ticket sale point.
Averaged Score	3.5	
Other Comments: Station convenient for occupants of residential area.		

Photo 1. Facing East, from the residential street North of the station. On-street parking only.



Photo 2. Station is situated right in the midst of suburban residential streets. Easily visible and accessible to many nearby homes.



Photo 3. Residential street South of the station. Some excellent landscaping by the station.



Photo 4.



Photo 5.



Photo 6.



Photo 7. South West access to station. What is not clear from this picture is that the gradient of the ramp slopes up sharply right at the point where it meets the edge of the platform surface.



Photo 8. North East access to the station, this ramp is serviceable by wheelchairs users.



Photo 9.
North West access to the station.

This is right on the edge of the road, there is no footpath here at all.

As far as wheelchair or motorised scooter access is concerned this is just disgraceful.

The ramp is cracked, uneven, lopsided. There is a distinct rise between the road surface, the gutter and the ramp itself. A person alone in a non motorised wheelchair would struggle to push themselves over the lip of the gutter/ramp edge.

The pedestrian safety barriers are too narrow for a wheelchair or scooter to negotiate around the turns.

Photo 10.
Opaque plastic on the
timetables



Photo 11. South East entrance ramp



Photo 12. Cracked pavement on platform. Wheelchair ramp NOT under a shelter.

