

Station Surveys – June 2016

STATION	SEATON PARK	
CRITERIA	SCORE (1 to 10)	COMMENTS
Appearance and Maintenance <ul style="list-style-type: none"> • Paintwork condition • Graffiti • Rubbish disposal • Cleanliness • Smells • Signage • • Other 	2.5	Paintwork adequate, but rough surfaces. Cleanliness is adequate and there are no smells. A few graffiti. Only one rubbish disposal bin and far from shelter. Station sign and timetables but these face outwards and are impossible to read. (Photos 8, 9)
Security, Safety and Lighting <ul style="list-style-type: none"> • Emergency call phone or button • Security cameras • Hidden areas • Oversight by neighbours • Underpass • Pedestrian gates • Lighting – Approaches • Lighting – Platform 	3	No hidden areas (trees and bushes on industrial side [South side]), oversight by neighbours is very poor Lighting on platforms: LED, solar powered; lighting at approaches not adequate as it is geared towards the buildings across the road. No obvious security cameras. No emergency call phone or button. No pedestrian gates: zig-zag barriers.
Car and Bike Parking <ul style="list-style-type: none"> • No of Spaces per Mode • Asphalt or gravel? • Bike chain-up secure? 	3	On North side car parking makes use of gravel/dirt strip along station, with cars being parked in between trees; no delimitation between parking strip and road; also too narrow to allow safe walking to platform (one needs to walk on road) and too uneven for elderly or disabled. (Photos 1, 2, 4) South side: better car parking (asphalt) and has disabled parking, but on "wrong" side of platform. (Photo 7) No bike lockers or chain-up secure.
Disability Access <ul style="list-style-type: none"> • At Approaches • Ramps to platform • On platform 	3	North side: no disability access (see parking comment). From South side one needs to cross the track. Ramp to platform steep (too steep?), uneven and lopsided. No ramp on platform. Grange direction: disability boarding spot too close to barrier, not much room to manoeuvre.
Facilities <ul style="list-style-type: none"> • Toilets • Seats • Food • Shade and Rain Shelter • Loudspeakers • Ticket sale point 	3	8-10 seats + disabled space under shelter. Announcement button, clearly audible from close proximity, but loudspeaker is either too soft or does not work. Food at hotel, but on other side of road from station. Shade and rain shelter but no wind shelter. No toilets and no ticket sale point.
Averaged Score	2.9	
Other Comments:		

Photo 1. View from the car park, North West of the station



Photo 2. View of the other half of that car park. Ad Hoc, unplanned and unpaved



Photo 3. Hotel and office block and their associated parking areas behind the the North West station carpark



Photo 4.



Photo 5. No shelter at the designated disability boarding area



Photo 6. Steel mesh shelter , no help against a cold wind



Photo 7. South East car park



Photo 8.



Photo 9. This station sign is right up against the platform fence. Timetable information is shown on the fence side of the panel.

It would be difficult for a person to squeeze into the space between the sign and the fence and so be attempt to read the timetable.

Someone looking up at this sign from the carpark area below would find it impossible to read the print. (see photo 8)